

Institute of Business & Information Technology University of the Punjab

Quaid-e-Azam Campus, Lahore



Basic Information:

Title:	Project Management (IT)	Code	MGMT 470
Program:	BBIT (IT Major)	Credit Hours:	Three (03)
Sessions:	30 Classes + Mid Term + Final Term	Pre-Requisite:	Software Engineering

Course Description:

This course gives you the overview about, What Project Management actually is? What tools and techniques you will use to manage your project? Similarly, all about the Scope Management, Schedule Management, Cost management, risk management, Quality management, Resource Management, Procurement Management Stakeholder Management, and project Initiation, planning, Executing, Monitoring and Control and Closing activities will be covered in this course.

Learning Outcomes:

After completing this course, students will be able to:

- ✓ make the project Charter.
- ✓ manage large-scale or small project?
- ✓ assure the quality of the project?
- ✓ plan and Manage Resources in the project.
- ✓ identify and Manage Risk in the project.
- ✓ What strategies you must follow for customer satisfaction?
- ✓ How you will implement these strategies, techniques and tools for the completion of project?

Teaching Learning Methodology:

The formal teaching component of this course consists of active student participation in and contribution to all forms of teaching and learning i.e. lectures, discussions, research assignments, case studies of Failed as well as Successful projects and term projects. Lectures will be twice a week of 90 min each. PM Sessions and Workshops from the industry experts will also conducted.

Group Configurations:

One of the objectives of this course is to encourage and facilitate teamwork. Class will have to make a group of four for projects and research assignments. It is recommended that student will form their own groups. As a general guideline, your group should have members with diverse skill sets including people who are proficient or have aptitude for different subject areas.

It's highly preferred to make group, in every project we will find a team, so team management will play a vital role in the successful project delivery, so students will learn to work in the teams.

Weekly Term Plan

WL	Wk Lecture Topic				
01	Introduction and Fundamentals of project Management				
02	Brief History of PM, Triple Constraints and their relationship				
03	Organizational Hierarchy (Strat, Tact, Ops)				
04	Portfolio vs Program vs Project				
05	Project Lifecycle vs Product Lifecycle, Project Stakeholders etc.				
06	Project Integration Management				
07	Direct & Manage Project work, Change Requests management				
08	Mid Term Examination				
09	Project Scope Management				
10	Project Time Management, Contract Management				
11	Project Cost Management, Earned Value Management,				
12	Project Resource management				
13	Project Presentations				
14	Project Risk management, RACI Chart,				
15	Project Procurement Management,				
16	Final Term Examination				



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Topics in Detail

Introduction and Fundamentals

Basis of Project Management Main Facets of The Project

Brief History of Project Management

Scope, Schedule and Quality
Triple Constraints and Their Relationship
Why Projects Fails

Organizational Structure

Enterprise Environmental Factor Availability of Resources and Influence over Project Conduction. Organization Style Functional Projectized Organization

Reporting Hierarchy

Position of PMO

Role of The Functional Managers

Portfolio vs Program vs Project

PMO

PMI Framework

Motivations Theories

Maslow Hierarchy of Needs McClelland's Theory of Needs

Project Lifecycle vs Product Lifecycle

Project Stakeholders

Enterprise Environmental Factors

Organizational Process Assets

Project 5 Process Groups

Initiation, Planning, Execution, Monitoring and Control and Close

Project Integration Management

Main Process in Project Integration Management,

Business Case

Defining the Project Charter

Project Management Plan vs. Project Documents

Process Group of Monitoring and Control

Direct & Manage Project Work Initiation of Change Requests

Managing the Changes

Integrated Change Control Board.

Project Scope Management

Defining Scope

Validating Scope

Controlling Scope

Scope Creep

Tools and Techniques Scope Management.

Case Study By PMI

"Changing the Face at The Busiest Airport in The World through Project Management"

Project Schedule Management and Contract Management

Schedule the Project

Schedule is Very Critical in Project Delivery

Critical Path

The Minimum Time A Project Can Be Delivered Different Scenarios and Solved Examples

Resource Levelling vs Resource Smoothing.

The Fine Tuning of The Available Resources.

Project Cost Management

Planning the Cost

Estimate Cost

Determine Budget

Control the Cost.

Earned Value Management

The Predicted Analysis of Cost Estimates.

Project Quality Management

Plan Quality Management

Manage Quality in Execution

The Control Quality in The Monitoring and

Controlling

Performing Quality Assurance and Control

Project Resource Management

Resource Breakdown Structures

Acquire Resources

Develop and Manage Project Team

Control the Resources.

Project Communication Management

Type of Communications

Measuring Effectiveness and Efficiency of PCM

Monitor the Communication instead of Controlling.

Project Risk Management

Planning the Risk Management

Identify the Risk

Perform Qualitative Risk Analysis

Perform Quantitative Risk Analysis.

Planning Process Group

Plan Risk Response

Implement Risk Response

Manage Residual Risks

Control ththeisk Effectively

RACI Chart

Project Procurement Management

Plan Procurement

Conduct Procurement

Source Selection Criteria

Proposal Evaluation Criteria

Then Control the Procurements.

Project Stakeholder Management

Identify the Stakeholders

Plan Stakeholder Engagement

Manage Stakeholder Engagement

Monitor Stakeholder Engagement.



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Text & Recommended Readings	Assignment Specification		
A. Project Management Body of Knowledge (6 th	1. Microsoft Project		
edition) Project Management Institute	2. Microsoft Word for Documentation		
B. The PMP Exam: How to Pass on Your First Try,	Headings Arial 11pt Bold		
6 th Edition by Andy Crowe	Normal Text Times New Roman 10pt		
C. PMP® Exam Prep, 9 th Edition by Rita Mulcahy.	Header Footer Times New Roman 8pt		
C. I MI & Exam I rep, > Earnon by Rua Murcuny.	Paragraph Single Line Spacing		
	First Line Indent 1.0 cm		
	Page Margins 2 cm from each side		

Grading Policy:

Final Grade for this course will be the cumulated result of the following term work both Lectures and Lab Sessions with relevant participation according to the quoted percentage.

Sessional	25%	Mid Term	35%	Final Term	40%
Assignments	10 %	Mid Term Exam	25%	Final Exam	30%
Quizzes	10%	Lab Work/ Lab Mid	10%	Case Study/ Project/	10%
Presentations	05%	Exam		Term Paper	

Remember subdivision of Mid Term and Final Term Examination should be done only in case of very essential and major Grading Instruments.

Dishonest Practices & Plagiarism

Any student found responsible for dishonest practice/cheating (e.g. copying the work of others, use of unauthorized material in Grading Instruments) in relation to any piece of Grading Instrument will face penalties like deduction of marks, grade 'F' in the course, or in extreme cases, suspension and rustication from IBIT. For details consult Plagiarism Policy of PU at http://pu.edu.pk/dpcc/downloads/Plagiarism-Policy.pdf

Grading System:

Letter Grade	Grade Point	Num Equivalence
A	4.00	85 – 100 %
A-	3.70	80 – 84 %
B+	3.30	75 – 79%
В	3.00	70 – 74 %
B-	2.70	65 – 69 %
C+	2.30	61 – 64 %
C	2.00	58 – 60 %
C-	1.70	55 – 57 %
D	1.00	50 – 54 %
F	0.00	Below 50 %
I	Incomplete	*
W	Withdraw	*

Norms to Course:

- ✓ Submission Date and Time for the term instruments is always <u>Un-Extendable</u>
- ✓ 7 Absentees in class will be result in forced withdrawal. (**PU Policy**)
- ✓ Re-sit in Mid and Final Term will cause you a loss of 2 and 3 grade marks respectively. (PU Policy)
- ✓ This is your responsibility to keep track of your position in class evaluation units.
- ✓ After the submission date, NO excuse will be entertained.
- ✓ Keep a copy of all submitted Grading Instruments.
- ✓ Assignment is acceptable only in its Entirety.
- ✓ No make up for any assignment and quiz.
- ✓ Copied & Shared work will score Zero.
- ✓ Assignments are Individual.

Good Luck